

COVID-19 Assessment Centre FAQ

Updated: March 30th 2020

What are COVID-19 Assessment Centres?

- Assessment centres have been opening throughout the province in an effort to give people a place to be tested for COVID-19 rather than visiting their primary care provider, the hospital, or calling 911.
- Centres are coordinated by local hospitals and health teams, along with other agencies (District and Muskoka Paramedic Services in this case). The hospital submits the attestation to the province when several criteria are met, including an increase in demand for such testing.
- Sites are required to secure their own sites, staffing, personal protective equipment, and process prior to submitting for approval.

Where are COVID-19 Assessment Centres located in Muskoka?

- Bracebridge Rotary, 131 Wellington Street, Bracebridge
- NOSM Building, 100 Frank Miller Drive Building B, Huntsville
- Proximity to a hospital was one of the requirements when selecting the two sites.

Who is eligible? – subject to change

- There are no specific criteria, but current recommendations include:
 - Healthcare workers with symptoms
 - Long Term Care residents with symptoms (likely wouldn't visit a site physically)
 - Hospitalized patients with respiratory symptoms (can be tested in hospital)
 - Patients in remote, isolate, or indigenous communities, with symptoms
 - Travelers who have returned to Canada and screened positive for symptoms
 - Those who have been in close contact with positive cases of COVID-19

How do people book an appointment? – walk ins are not accepted

- Self-assessment at www.ontario.ca/page/2019-novel-coronavirus
- Telehealth 866-797-0000
- Primary Care Provider
- Assessment sites can be contacted at (number to be confirmed and released shortly)
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Why have other areas offered centres before Muskoka?

- A great deal of work has been done to prepare for the opening of the Muskoka COVID-19 Assessment Centres
- Demand for testing is one of the criteria for seeking provincial approval to open. Until recently, the demand was manageable through normal operations.

Who are the communication leads?

- Dr. Keith Cross and Dr. Melanie Mar are the spokespeople for the assessment centres.
- Molly Ross and her communication team are leading the coordinator of messaging/content, but the Public Health will be the host of this information on their website. Public will be directed to Public Health for this information.